A Commuter’s GUIDE TO CAMPUS
DIRECTIONS TO THE WAREHOUSE
Syracuse University extends to downtown with the Warehouse at 350 West Fayette Street. Served by frequent free shuttle buses, the Warehouse can be reached by traveling WEST on HARRISON STREET, turning RIGHT onto SOUTH SALINA STREET and then taking a LEFT onto JEFFERSON STREET. Curve RIGHT at ARMORY circle, taking a RIGHT onto FRANKLIN STREET and then LEFT onto WEST FAYETTE STREET. The Warehouse is at 350 West Fayette Street.
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Office of Student Assistance
• Steele Hall 50

Office of Fraternity and Sorority Affairs
• Schine Student Center 27
WELCOME, COMMUTERS!

Being a commuter can be a unique and challenging situation. We understand that not only are you focused on your academic studies, but you may also have work and family responsibilities away from the Syracuse University campus. There may not be enough hours in the day for everything you need and want to do.

The Office of Off-Campus and Commuter Services (OCCS) is here to help you meet those challenges and make the most of your college experience. Come see us for resources, advice, information, and programming assistance. Here are some other ways we can help you:

1. OCCS has created the Commuter Lounge for you in our office at 754 Ostrom Avenue. You can come hang out between classes, watch TV, do homework, surf the web, or just relax on a couch. There are snacks and drinks available, too.

2. We know that buying your lunch every day can get expensive; save money by carrying your lunch and leaving it in our fridge.

3. Is there an office or organization you want to know more about? Let us know, and we can work together to create a program.

In this guide you’ll find more information on resources available to you, ways to get involved, ways to fill your time, and sources of support available to you. We look forward to meeting you and learning how we can further serve you.

Go Orange!

The staff of Off-Campus and Commuter Services
COMMUTING TO CAMPUS

PARKING AND TRANSIT SERVICES
621 Skytop Road
315-443-4652
parking.syr.edu

All non-resident students are eligible to park in either west campus or Manley Field House lots. Additional selections for graduate students (except for first-year law students) include Irving Garage or the University Avenue Garage. Evening commuter students who hold a valid parking permit may take advantage of our orange lots after 5 p.m. and on weekends when there are no Dome events. These lots are Booth Garage, Harrison, Hillside, Lehman, Ostrom, Waverly, Women’s North, Women’s South, and west campus lots. Manley Field House permit holders may also use west campus after 5 p.m. and on weekends when there are no Dome events. All applications must be accompanied by a copy of a current vehicle registration and SU I.D. or class schedule.

Syracuse University provides free bus service for all students, employees, and guests, linking South Campus with Main Campus. Additionally, there is limited service to the neighborhoods adjacent to the University. Buses are in full operation during the fall and spring semesters. At other times, when classes are not in session, bus frequencies are reduced. Students can also ride CENTRO buses to locations throughout the Syracuse area. Bus routes, fares, and other information are available at the information desks at OCCS and the Schine and Goldstein student centers. For additional information about public transportation, contact CENTRO at 315-442-3400 or visit www.centro.org.

RENTING LOCKERS

Rental lockers are available in the Schine Student Center. Rentals cost $10 per semester, or $13 for the academic year. Locker rentals can be arranged at Office of Student Centers and Programming Services, 228D Schine, from 8:30 a.m. to 5 p.m. Monday through Friday. Students can also rent lockers and locks in the Archbold Gymnasium or the Women’s Building. For more information about lockers and locker fees, visit the Department of Recreation Services web site, recreationservices.syr.edu.
DINING ON CAMPUS

HOUSING, MEAL PLAN, AND I.D. CARD SERVICES OFFICE
204 Steele Hall
315-443-2721
housingmealplans.syr.edu

University Food Services encompasses a variety of dining options and locations. All commuter students are eligible to receive a meal plan. Students on meal plans may dine at any of the five residential dining centers, twelve snack bars, three food courts, or the Goldstein Alumni and Faculty Center. Students can also shop in two convenient on-campus grocery stores: Food Works and FWII. For information on the location of these dining options and grocery stores, refer to the map enclosed in this book.

SUpercard FOOD and SUpercard PLUS are declining-balance plans. They are accessible by a magnetic strip on your SU I.D. card, and eliminate the need to carry cash for meals and snacks. You may use SUpercard FOOD for Food Works, FWII, food courts, the Goldstein Alumni and Faculty Center restaurant, snack bars, and campus delivery. SUpercard PLUS can also be used at residence hall copiers, Schine Copy Center, and laundry machines, and to purchase event tickets at the Carrier Dome.

COMPUTING FOR COMMUTERS

Information Technology and Services (ITS) establishes and maintains most of the computing infrastructure on campus, maintains public computer labs, and assists students who have their own computers. Computing help is available through the following options:

• Searching the ITS web site at its.syr.edu
• Sending e-mail to ITS at consult@syr.edu
• Calling ITS at 443-2677
• Visiting a student computer lab or center
There are nine student computer labs located around campus. The computers are directly connected to the SU campus network, allowing e-mail communication and Internet access. Support centers are also located across campus. Information about computer labs and center locations is available at its.syr.edu.

WHAT TO DO BETWEEN CLASSES

DEPARTMENT OF RECREATION SERVICES
241 Archbold Gymnasium
315-443-GYMS (4967)
recreationservices.syr.edu

The Department of Recreation Services coordinates a variety of recreational programs, activities, and facilities. Activities include intramural sports, club sports, outdoor education programs, fitness classes, wellness programs, and Late Night at the Gym. Weight rooms and fitness centers are available for students to use in Archbold Gym, Goldstein Student Center (on South Campus), Marion Hall, and Brockway Hall. Students may use the swimming pool in Archbold Gym or in the Women’s Building. There are also outdoor tennis courts and softball fields on Main and South campuses for recreation. Students can play pickup games of basketball, volleyball, and other sports in Archbold Gym, Flanagan Gym, or the Women’s Building. Lockers are available for students while they work out. Be sure to bring your own lock.

DRUMLINS COUNTRY CLUB
800 Nottingham Road
Syracuse NY 13244
315-446-4555
drumlins.com

Drumlins Golf Course
Drumlins West (public) is an 18-hole golf course that is open daily April through October, weather permitting. The program offers golf and club rentals free of charge to all full-time SU undergraduate students with a valid SU I.D. Discount rates are available for use of the driving range. Call the Golf Shop at 315-446-5580.
**Drumlins Tennis**
During the academic year, full-time SU undergraduate students may play tennis at Drumlins at no charge Wednesday through Saturday evenings from 8:30 p.m. to 12:30 a.m. Students must present their SU I.D. Call Drumlins Tennis Club at 315-446-2323 to make a court reservation.

**MARY ANN SHAW CENTER FOR PUBLIC AND COMMUNITY SERVICE**
**237 Schine Student Center**
**315-443-3051**
students.syr.edu/cpcs

The Mary Ann Shaw Center for Public and Community Service (CPCS) promotes, supports, facilitates, and recognizes public and community service as a fundamental part of the teaching and learning experience for students, faculty, and staff. CPCS provides information on more than 400 community agencies and 12,000 placements. CPCS administers the Syracuse University Literacy Corps (SULC), and coordinates service-learning placements for students enrolled in academic credit-bearing courses.

**SCHINE STUDENT CENTER**
**303 University Place**
**315-443-4240**
students.syr.edu/schine

The Schine Student Center is the hub of student activity at Syracuse University. Within the center are two lounge spaces—Ludwig Lounge and Panasci Lounge—for study or relaxation. The Schine is also the location of the main SU Bookstore, Goldstein Auditorium, Schine Box Office, and the Jabberwocky Café, which offers digital cable, wireless Internet access, food, live entertainment, and a great atmosphere.

**STUDENT EMPLOYMENT SERVICES**
**210 Steele Hall**
**315-443-2268**
seo.syr.edu

Student Employment Services maintains information about all student jobs, including on- and off-campus, work-study, and community service positions. Staff members also assist students with questions regarding job seeking, job training, and work-related problems. Students must be registered for six or more credit hours to apply for student positions.
Syracuse University Library provides students with many services, including library orientation, instruction in using SUMMIT (the online library catalog) and web databases, and reference assistance (in person, via e-mail at libref@syr.edu, or via LibChat) as well as interlibrary loan and document delivery, multimedia production, digital services, online course reserves, services to students with disabilities, access to rare books and manuscripts, and an extended-hours study area.

GETTING CONNECTED

There are more than 300 clubs and organizations at Syracuse University, including social, cultural, academic, recreational, and pre-professional organizations as well as fraternities and sororities. A list of recognized groups can be found at studentlife.syr.edu. If you do not find a club or organization that meets your interest, you are welcome to start your own.

If clubs and organizations are not enough, check out events on campus, such as lectures, concerts, films, recreational activities, and workshops. A list of events can be found at suevents.syr.edu.

Joining a social or service fraternity or sorority is also a terrific way to meet new people, gain leadership skills, and participate in community service. Syracuse University practices what is referred to as “deferred recruitment.” This means that a student is not eligible to affiliate with and/or participate in
a social or service fraternity or sorority until the student has earned 12 credit hours at Syracuse University and has a minimum 2.0 cumulative grade point average. Additionally, those students seeking to affiliate with an Interfraternity Council chapter must have no prior or pending matters with the University judicial system.

**GRADUATE STUDENT ORGANIZATION**

317 Boone Hall  
315-443-2087  
students.syr.edu/gso

The Graduate Student Organization (GSO) is a student-run, governmental body that advocates for the needs and concerns of graduate students. Graduate students can participate in GSO as a department representative or as a senator-at-large. Through GSO, graduate students have the ability to participate in various committees across campus, including the University Senate and the Board of Trustees, ensuring that graduate student concerns are heard.

**OFFICE OF STUDENT ACTIVITIES**

126 Schine Student Center  
315-443-2718  
studentactivities.syr.edu

The Office of Student Activities (OSA) is your gateway to social activities, programs, and events that are geared to enhance your education and help you be active in the community. The office supports more than 300 student organizations, produces traditional student events, and coordinates the Student Leadership Institute.

The experienced staff provides consultation, resources, and a safe environment for open and inclusive conversation. Staff members take learning beyond the classroom and encourage growth with activism, advocacy, leadership, team-building, and community awareness.

Join your fellow students by participating in a recognized student organization, volunteering to be part of a traditional student event, sharing your talent on stage, or even launching your own student organization. It's your chance to make a difference.
OFFICE OF FRATERNITY AND SORORITY AFFAIRS
126 Schine Student Center
315-443-2718
studentlife.syr.edu

Fraternity and Sorority Affairs works with students in fraternities and sororities to build a community where students can have a positive collegiate experience. The fraternity and sorority community comprises five governing councils: the Interfraternity Council, the Panhellenic Association, the National Pan-Hellenic Council, the Latino Greek Council, and the Multicultural Greek Council. The community was founded at Syracuse University in 1871. The student members of the fraternity and sorority community value Leadership, Service, Philanthropy, Brotherhood, Sisterhood, Accountability, and Scholarship in Action.

STUDENT ASSOCIATION
126 Schine Student Center
315-443-2650
students.syr.edu/sa

The Student Association is composed of approximately 50 assembly members. Each representative is appointed as a liaison to a specific department, program, or office of the University administration. Students who would like an issue addressed should contact an assembly representative or attend an assembly meeting, held Mondays at 7 p.m. in Maxwell Auditorium.

SOURCES OF SUPPORT

CENTER FOR CAREER SERVICES
235 Schine Student Center
315-443-3616
students.syr.edu/careerservices

The Center for Career Services provides personalized career counseling and assessment, internship acquisition and coordination, job search coaching, alumni networking, preparation for further education, and on- and off-campus recruiting coordination.
The Counseling Center provides an array of mental health services for full-time SU and SUNY ESF students. Services include individual counseling, consultation, crisis intervention, educational programming, and referrals. The center also provides emergency on-call services during evenings and weekends throughout the academic year. All information is confidential. Appointments are necessary.

Health Services specializes in college health and serves the health care needs of SU and SUNY ESF students. Services include office visits, ambulatory care services, a pharmacy, Syracuse University Ambulance, SU Medical Transport Services, laboratory and X-ray services, allergy injections, nutrition counseling, and health education and wellness promotion. Call 315-443-9005 to schedule an office visit.

The Syracuse University R.A.P.E. Center provides 24-hour crisis response, ongoing support, and assistance to Syracuse University and SUNY College of Environmental Science and Forestry students who have been affected by sexual violence. R.A.P.E. Center advocates are available 24 hours a day, year-round, to meet with students, inform them of medical and legal options, and accompany them to area hospitals and/or law enforcement agencies. The R.A.P.E. Center serves as a link to health care and counseling services, academic assistance, law enforcement agencies, the Office of Judicial Affairs, and other programs and services that support students who are affected by sexual violence. The R.A.P.E. Center also offers a variety of sexual violence prevention programs. Professional staff and trained peer leaders facilitate discussions that promote healthy sexuality/relationships, dispel myths about rape, examine gender roles and how they relate to sexual violence, provide suggestions for risk reduction, advise participants of available resources, and
explore what each of us can do to end sexual violence. The R.A.P.E. Center provides numerous opportunities for students to volunteer to become part of the R.A.P.E. Center team.

HENDRICKS CHAPEL
Main Quad
315-443-2901
hendricks.syr.edu

Hendricks Chapel is a center for diverse religious, spiritual, and cultural learning that maintains a welcoming and caring community environment within Syracuse University. The chapel honors religious traditions and encourages spiritual introspection while at the same time promoting active voluntarism. The chapel is a source of constructive efforts to deal responsibly with personal and cultural pain as well as issues of social justice and reconciliation. In addition to regularly scheduled religious services, Hendricks Chapel personnel offer such services as counseling, weddings, study, and fellowship groups.

LESBIAN, GAY, BISEXUAL, AND TRANSGENDER (LGBT) RESOURCE CENTER
750 Ostrom Avenue
315-443-3983
lgbt.syr.edu

The LGBT Resource Center provides education, advocacy, support, and safe communal space for lesbian, gay, bisexual, transgender, questioning, and straight-allied students, staff, faculty, parents, and alumni of Syracuse University. Through its services, the center promotes the academic and personal growth and development of LGBT students; advocates unrestricted access to and full involvement in University life; and serves as a catalyst for the creation of a campus environment free from intolerance and hospitable for all students.

OFFICE OF DISABILITY SERVICES
804 University Avenue, Room 309
315-443-4498, 315-443-1371 (TDD)
disabilityservices.syr.edu
The Office of Disability Services (ODS) facilitates equal academic access for students with physical, sensory, psychological, or learning disabilities. While the primary focus is on providing academic support services and accommodations, ODS assists students in addressing other disability-related needs and in obtaining equal access to all aspects of University life.

**OFFICE OF MULTICULTURAL AFFAIRS**
105 Schine Student Center
315-443-9676
multicultural.syr.edu

The Office of Multicultural Affairs (OMA) empowers students of color and facilitates cross-cultural interactions through educational opportunities and programs for the University community. OMA works with students, faculty, and staff to define and respond to the needs of undergraduate African American, Latino/a American, Asian American, and Native American students. OMA supports the retention of its students through a structured support network that includes academic support services, peer mentoring, workshops focused on professional and personal development, and promotion of cultural competence through diversity education seminars.

**OFFICE OF STUDENT ASSISTANCE**
306 Steele Hall
315-443-4357 (HELP)

College is a time of great excitement, exploration, and new opportunities. This time can also be demanding and challenging. In times when you need guidance, advice, or other support to navigate the sometimes complex layers of the institution, the Syracuse University Office of Student Assistance is here to help.

The Office of Student Assistance serves as a central resource for all students. The office helps students and their families manage crises, life traumas, and other barriers that impede success. The staff works to address the needs of students who struggle in such areas as psychological health, physical health, victimization, relationship issues, and social adjustment through a variety of interventions, referrals, and follow-up services.
Undergraduate and graduate student activity fees provide funding, in part, to give you free legal assistance. All matriculated SU and SUNY ESF students, except law students and University College students, who pay the SU student activity fee are eligible to use these free services. Attorneys at Student Legal Services offer free advice and consultation on legal problems and representation in court for many legal problems. Call for an appointment.

The internationally certified Tutoring and Study Center (TSC) offers content tutoring for undergraduate and graduate courses. If you are looking for tips or strategies to increase your academic success or are interested in getting a tutor, visit TSC, its web site, or satellite offices in the library and on South Campus. Ask about sponsorship to cover the costs of tutoring.

Syracuse University’s Department of Public Safety (DPS) is committed to reducing crime, disorder, and the fear of crime on campus. Contact the DPS dispatch center at 315-443-2224. In an emergency, dial 711 from a campus phone. In addition, the TIPS (315-443-TIPS) telephone line, available in both English and Spanish, allows citizens to leave non-urgent anonymous tips via a telephone voice mail system. Calls are not traced. The TIPS line is available 24 hours a day, year round. Calling parties may leave their names...
if they want someone to contact them regarding their tip or complaint. Tips for DPS can also be called in anonymously to the call center, available 24 hours a day, 7 days a week, at 866-384-4277.

Silent Witness is a web-based tip program, allowing citizens to anonymously provide DPS with non-urgent information on crime, bias, abuse, or disorder. Information is collected through a national software program and is used to solve crimes on and around campus. Silent Witness is accessible through the DPS web site at publicsafety.syr.edu. This service is not intended for emergency reporting.

“Don’t Walk Alone” Campus Escort Service
Walking escorts are provided to students, staff, and faculty on Main Campus from academic buildings to residence halls or parking facilities, and vice versa. Escorts can be requested by calling DPS at 315-443-SAFE (7233). Student marshals provide the walking escort service from 5 p.m. to 3 a.m. throughout the academic year. At all other times, a public safety officer provides this service. This service does not extend to off-campus locations.

Blue Light Phone System
There are emergency two-way call stations at strategic locations throughout campus. You can identify the stations by pole-mounted strobe lights above the call box. When the red alarm button is depressed, an individual can communicate directly with a DPS communications specialist, who will dispatch an officer or emergency team to respond.

Safety in Your Motor Vehicle
- Turn the ignition off and take your car keys with you, even if you just have to leave your vehicle for a minute.
- Lock your doors and close your windows when exiting your car.
- Avoid parking in isolated areas. Park in well-lit areas and near other cars.
- Keep valuables out of sight, preferably locked in the trunk.
- Have your keys ready when you approach your car.
- Always drive with your car doors locked.
- Keep your car in good running condition. Make sure you have enough gas to get to and from your destination.
- Always inspect your car before entering. As you approach the car from a distance, remember to look underneath it in case someone is hiding there.
Safety on the Street

- Avoid walking alone.
- Walk facing traffic.
- Use well-lit and well-traveled routes away from alleys, entries, and bushes. Avoid parks, vacant lots, and other deserted places.
- Walk purposefully and confidently, and keep moving. Be aware of your surroundings.
- Always let someone know where you are going and when you will return.
- Dress sensibly. Do not flaunt expensive jewelry.
- Carry only necessary credit cards and cash.
- Carry purses or handbags close to your body.
- When using public pay phones, once you have dialed the number you are calling, turn your back to the phone and speak looking outward.
- Trust your instincts. If something or someone makes you uneasy, avoid the person or situation and leave as soon as possible.
- Try to use ATM machines during the day. If you must use an ATM during evening hours, use one that is well lit or located in an attended gas station or grocery store.
- Always know where you are and where you can find help if needed. Even if you are lost, act as if you know where you are going.
- Keep your head up and do not be afraid to make eye contact with others.
- If you think someone is following you, change direction several times and head toward lights and people. Go to a public place or a police station. Do not go home.
- Stay sober and coherent. A person under the influence of alcohol or other drugs is more likely to be a victim of a serious crime or accident.

OTHER IMPORTANT RESOURCES

BURSAR OPERATIONS
102 Archbold North
315-443-2444
burser.syr.edu, myslice.syr.edu (to view your account)
Bursar Operations can assist with questions about the billing and payment of tuition, room, meal plan, and fees. Official tuition, fee, and policy statements for SU are contained in the publication Tuition, Fees, and Related Policies.

EARLY EDUCATION AND CHILD CARE
M-O and M-1 Lambreth Lane
315-443-4482
students.syr.edu/daycare

The Early Education and Child Care Center offers a responsive, developmentally based program in a spacious environment designed especially for young children. The program is designed to facilitate child learning and to foster competencies in all areas of child development. The center is staffed by a highly qualified, experienced group of teachers dedicated to creating and fostering learning opportunities for children and University students. The center is open from 8 a.m. to 5:30 p.m. Monday through Friday during the academic year, and from 7:30 a.m. to 5 p.m. in the summer.

Membership is composed of children whose families have a full-time affiliation with Syracuse University as either a matriculated student, faculty, or staff member. Each child participates as a member of one of three groups: infant (2 months to 18 months), toddler (18 months to 3 years), or multi-age (3 years to 5 years). Sixty children participate in the academic-year program. The summer sessions are typically smaller. Special education services are provided on an itinerant basis.

ID CARD SERVICES
202 Steele Hall
315-443-2726
housingmealplans.syr.edu

The I.D. card is both a form of identification and the means of access to meal plans; SUpercard FOOD and PLUS accounts; library privileges; information on Carrier Dome ticket eligibility; and entry into Archbold and Flanagan gymnasiums, residence halls, and some academic buildings, including the library. Students who need I.D. cards or who have problems with their cards should contact the University I.D. Card Office.
OFFICE OF FINANCIAL AID AND SCHOLARSHIP PROGRAMS
200 Archbold North
315-443-1513
financialaid.syr.edu

The Office of Financial Aid and Office of Scholarship Programs administers financial assistance for undergraduate students. Syracuse University offers financial aid in the form of merit-based scholarships, need-based grants, student employment, and student and parent educational loans.

SCHINE BOX OFFICE
303 University Place
315-443-4517
students.syr.edu/boxoffice

The Schine Box Office sells tickets to student-sponsored events, discount passes to Regal Cinemas, and tickets to Pulse events, including off-campus events to select performances at Syracuse Stage, Syracuse Symphony, and Syracuse Opera.

SYRACUSE UNIVERSITY BOOKSTORE
303 University Place
315-443-9900
bookstore.syr.edu

The Syracuse University Bookstore offers many special services to the University community. There are six convenient locations open seven days a week during the academic year. The main bookstore is in the Schine Student Center, with expanded hours at the beginning of each semester. All qualified, matriculated students, faculty, and staff are eligible for a University Bookstore charge account. Applications are available in the credit department on the upper level of the Schine Student Center Bookstore.

All SU students receive a 10 percent discount on their birthday on select purchases. Just show us your student photo I.D. and proof of your date of birth: for example, your driver’s license. Greyhound and Trailways bus tickets are sold at the customer service counter on the upper level of the bookstore. Student rates are available for many destinations from coast to coast. Dry cleaning services are also offered at all bookstore locations.

Students can receive significant savings on educationally priced software. Information on what computers and software new students should purchase as well as what is in stock for current students is available by speaking with a bookstore representative at 315-443-4089.